

April 24, 2003

Commissioner's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington DC 20554

C G Docket No. 02-278

Arlington IL "High Performance USA"

TSR

I had just moved there from N. C.
a year ago I came and visited some
friends there and stayed and I was fortunate
to find this job.... I like my job very
much so

As far as the product I am selling
the customer I do not mind and the
customer... the people would not get as
mad if they would not get calls
from us like 3 times today every
day may every other day would

do a lot better. The customers would not be as mad.
Well if I loose my job there it would
mean I would have to get public aids
and that is something I would do not
want to get on that plus there are way
to many people on public aids also
But as for me I am planning on
going back to school on this job
will help me with the expenses also.

Thank you!

Patricia Barron
110 W. Morell St. apt 3
Streator, IL 61364

RECEIVED & INSPECTED

MAY 2 2003

FCC - MAILROOM

April 24, 2003

Commissioner's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554

Re: AG Docket No. 02-278
Rules and Regulations Implementing the
Telephone Consumer Protection Act of 1991

My name is Leticia Lopez and I am an employee of Teleperformance U.S.A. in Streator IL. I have been with Teleperformance for a while now as a TSR, and I enjoy this job very much. My job is to give Sears Card members the opportunity to receive benefits available to them as cardholders. I had applied here to save up money to become independent. I also help out with many bills at home and am trying to save for college. I had recently heard that F.C.C. is making a decision on whether or not to authorize a national Do-Not-Call Registry, I feel that authorizing this would be a big mistake, it could eliminate many jobs, one of them

being mine. It is hard enough already to find jobs with the economy as it is. So please do not make it harder, and take into consideration that by going through with this you would take away many peoples only source of income.

Thank You for your full consideration on this topic.

Glenda Gandy
319 S. Vermilion Streetor, IL 601364

RECEIVED & INSPECTED

MAY 9 2003

FCC - MAIL ROOM

April 23, 2003

Mr. Chairman's Secretary
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

CG Docket No. 02-778
Rules and Regulations Implementation
of the Telephone Consumer Protection Act
of 1991

Dear Sir:

I work at Telephonix
USA in Springfield as a
Telemarketer, TR.
I enjoy talking to
people all over the country
enjoying offering products
needed to customers. I also
enjoy offering services to
resolve problems customer

I have worked the client. Some times I feel the pressure of being held responsible for the outcome of a proposal.

I find that the vast majority of people are bigoted, ignorant, and understanding off the top them, with ignorance and respect. I regularly suggest no, reasonable, tactful, input to propose one's own basic ideas of what we are required to make an offer. I emphasize that I am making any offer will not put me in a position on a client.

I am working this job because I was laid as a child care worker

Kobina Stocks Henry
206 Spring St
Stevens, NJ 0704

All the things of value -
With much difficulty
would have been
obtained without
the services and knowledge
of our ally -
Lambertine -
and his
advice
and
assistance
in
obtaining
the
goods
and
services
which
we
needed
to
make
the
success
of
our
plan.

FCC-MAILROOM

MAY 2 2003

RECEIVED & INSPECTED

RECEIVED & INSPECTED

MAY 2 2003

FCC MAILROOM

April 24, 2003

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554

Re: C6 Docket No 02-278

Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991

Hi, I work at Teleperformance USA in Atlanta, Georgia
as a TSR. I really enjoy my job as a TSR at
Teleperformance USA.

I believe that the products I sell to customers
would be beneficial to them if they took it. But sometimes
you'll convince the customer to transfer them to the licensed
insurance agent and they will just change their mind or take
the plan.

The job is helping by buying my car insurance
and other valuable things that I need off I didn't have
this job I probably wouldn't have a car or anything
else I need for my self. I would probably have to
rely on my family members for money but I wouldn't want
to do that.

I do oppose the National DNC list and restrictions
on Predictive Dialers and I strongly support Teleperformance
USA's and the American Telemarketing Association proposed modifications
to the FTC rules.

Thank you for your full consideration on this topic.

Justin Swart

211 W. Main St.

Streator, IL 61364

RECEIVED & INSPECTED

MAY 2 2003

FCC - MAILROOM

April 25, 2003

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington, D.C. 20554

Ref: CG Docket No. 02-278
Act of 1971

To Whom it May Concern:

I am employed at Telephoneman USA in Steator Illinois. I have been employed here for over 4 years.

As a result of my employment, I am no longer on food stamps or medical card. My children no longer have to wait in the free lunch line at school.

I am able to spend the money I earn in the community I was raised in. Which in turn pays the taxes for the people that are annoyed by "telemarketers". Do you not think that these people could be more annoyed with

tax increases or does anyone care.

I have a part time job waitressing and always hear the negativity of telemarketers until I say I spoke up and said "Would you rather have your phone ring and you able to say 'no' or would you rather have your taxes increase with you having no say. After I stated that side of it my customers were able to realize that there is an actual person making a living on the other end.

Instead of having commercials to stop telemarketing come to our facility and make a commercial of the real, good people making those calls.

Sincerely,
Tracey Bauer



Ref:
(O.C. Docket No. 02-278)
Performance USA
Street 21 41344
I'm a ISR & enjoy communication
with people. I feel the
products & services we offer
to our customers do them
justice. I have talked to
many people about our
product who really wanted
extra coverage that would
benefit them. So many
times ins plans benefits decrease
premiums go up as these people
ages older, & ours doesn't.
They love this product & they
are grateful for our calls.
I've been doing this eight
yrs & I have more satisfied
customers than dissatisfied.
Our community needs
job sites like this one.
It helps alot of streetwise
people. Many thanks.

had jobs before No education
or experience. We need to
stay so these people can
support their families.
Especially Mothers with School
children. The kids are perfect
for the mothers.
Myself, would be in hardship
no time / medical / job issues
I live out Stratosphere.
I oppose the National Plan
list & restrictions on
Predictive Marketers and
wholey support LifeForce
USA and the American People
proposed modifications to
the FTC rules

Sincerely,
Mary Ann Bullock
1808 S. Harrison St
Stratosphere 413mf

RECEIVED & INSPECTED

April 24, 2003

MAY 2 2003

FCC - MAILROOM

Commission's Secretary

Office of the Secretary

Federal Communications Commission

445 12th Street, SW

Washington D.C. 20554

Ref: [C6 Docket No 02-278]

Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991

Hi, I work at Teleperformance USA in Elgin, Illinois
as a TSR I really enjoy my job as a TSR at
Teleperformance USA

I believe that the products I sell to customers
would be beneficial to them if they took it. But sometimes
you'll convince the customer to transfer them to the licensed
insurance agent and they will just change their mind or take
the plan.

This job is helping by buying my car insurance
and other valuable things that I need off I didn't have
this job I probably wouldn't have a car or anything
else I need for my self. I would probably have to
rely on my family members for money but I wouldn't want
to do that.

I do oppose the National DMC list and restrictions
on Predictive Dialers and I strongly support Teleperformance
USA's and the American Telemarketing Association proposed modifications
to the FTC rules.

Thank you for your full consideration on this topic.

Johnna Swartz

211 W. Lake St.

Streator, IL 61364

RECEIVED & INSPECTED

MAY 2 2003

FCC - MAILROOM

April 25, 2003

Commissioner Secretary

Office of the Secretary

Federal Communications Commission

445 12th Street SW

CG DOCKET
02-278

Caroline Gonyea
609 North Everett Street
Streator Illinois 61364

April 25, 2003

Dear Sir:

My name is Caroline Gonyea
I work at Teleperformance USA, located
in Streator Illinois. My supervisor
is Kym Clayton. My job is to sell
term life insurance, to underwritten
by Sears. I like my job and I do
support Teleperformance USA and the
American Telemarketing Association
because we sell to people who can not get
insurance to those who can't get insurance
any other way because of their health or age.
I am 54 years old and very over weight that
stops me from working at a place that
requires labor or standing so my job is very
important to me here.

Sincerely yours
Caroline Gonyea

RECEIVED & INSPECTED

April 25 2003

MAY 2 2003

FCC-MAILROOM

Commission's Secretary
Office of Secretary
Federal Communications Commission
445 12th Street SW
Washington, D.C. 20554

Ref. CG Docket No. 02-378
Act of 1991

To whom it may concern:

I am employed at Teleperformance USA in Elgin IL. I have been employed for only a short time. This is the only job I could find that would hire me because I went home back 2 yrs ago.

I know a lot of people don't like telemarketing but all they have to do is hang up or say no.

Think about it. We live in a very small town, there are no

other jobs in this town.
Well that's not true (p)
could sell drugs! And believe
me drug dealers make
a better living than to
do.

The point I am trying
to make is we are just
trying to make a living
the legal way.

Please at least think
about all the people and
we are real you are
putting out of work.

Thany

Pam Tobias

RECEIVED & INSPECTED

MAY 2 2003

FCC - MAILROOM

4.24.03

Commissioner's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554

Ref. CC Docket No. 02-278
Rules and Regulations Implementing the
Telephone Consumer Protection Act of 1991

Strain, S.
TSR

My job has helped me a lot. I've learned a lot of new things, met new people and have experienced different things. Every program I've called, I've enjoyed. The services here are great. If I had lost my job I don't know what I would do. I really like this job and I'm good at my job. If I lost my job I don't know ~~how~~ I would take care of my family. I have two children and I'm the one that takes care of them. I've been at my job for a year and two months. This is the first

job I liked. This job means a lot to me and my family. This job brings a lot of people and it opens a lot of people things.

Thank you,

Maria Gallegos

1008 E. Wilson Street, D)

Trillions of dollars in the U.S. and around the world.

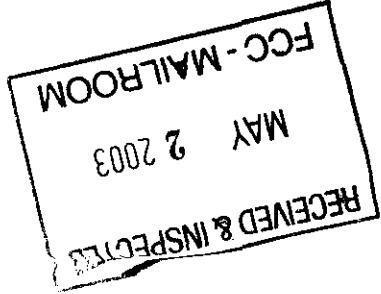
The National Bank of China and its subsidiary, the National Bank of China, are the largest banks in the world. They have over 10,000 branches and 150,000 employees. They also have a large number of foreign branches, including ones in the United States, Canada, Australia, New Zealand, and the United Kingdom.

China's economy is growing rapidly, with GDP expected to reach \$10 trillion by 2020. This growth is driven by a strong labor force, a large population, and a favorable investment climate. The government has implemented various policies to encourage economic development, such as the One Belt, One Road initiative, which aims to connect China to Europe and Africa through a network of roads, railways, and ports.

China's economy is also heavily influenced by its large manufacturing sector, which produces a wide range of goods for both domestic and international markets. The country is a major exporter of goods such as textiles, electronics, and machinery. It is also a major importer of raw materials, such as oil, coal, and minerals.

China's economy is facing some challenges, including high levels of debt, a slowdown in investment, and a decline in exports. The government is taking steps to address these challenges, such as implementing fiscal policies to stimulate economic growth and promoting innovation and technology.

Overall, China's economy is expected to continue to grow, although at a slower pace than in previous years. The country's focus on innovation and technology will likely play a key role in its future economic development.



CC REC'D 02-278

WASHINGTOM D.C. 20585

445 12th Street SW

Federal Communications Commission

Office of Secretary of the FCC

Commissions SECRETARY

4-24-03

Telemarketing Association proposed
modifications of the FTC rule.

Thank You! TSR
Deborah Romero
309 S. Everett St.
Streeterville Illinois

61364

RECEIVED & INSPECTED
MAY 2 2003
FCC - MAILROOM

TO: COMMISSION'S SECRETARY

FCC

445 12TH ST, SW WASHINGTON D.C. 20554

Dear! Whom it may concern

(CG DOCKET 02-2)

I work for teleperformance U.S.A, as a TSR. I have worked at other places but this is the best job I've ever had. Where else can you talk to people all over the country. Yes your trying to sell insurance to these people but most people will talk to you about other thing while your talking to them about the insurance. That the best part of this job are the people you talk too. Not only that but with this job I have to support my daughter and myself. There are many single mothers who do this job to support there children. So what's going to happen to these children. Who's going to feed these children or put cloths on the back. Welfare or unemployment? We all know how many people are already relying on these. So why put more people on these programs. I know what your thinking, @ they can go get another job. Where I live there are so many places closing, and laying off. There's practically no jobs available. There are other ways to make this work like the "do not call" list, privacy manager, and screening machines. When you are thinking of these people who are gettin

telemarketing calls, also think of our lives,
And our childrens lives.

Dincerely

Amanda Simmons

Amanda Simmons
1901 Coalville Rd.
Streator, IL 61740

RECEIVED & INSPECTED

MAY 2 2003

FCC - MAILROOM

4-24-03

Commissioner's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington DC 20554

FCC CG Docket No. 02-278

Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991

To whom it may concern:

I work as an insurance agent at Teleperformance USA in Streator, IL. As a full-time college student working to pay for my own education, my job as a telemarketer and insurance agent is very important to my survival through college. If laws like the National Do Not Call List and other restrictions on Predictive Dials are put into effect this will greatly reduce the ability of myself and coworkers to perform our jobs to the best level of success. I feel very strongly about the good quality of the services my facility sells to people. And these laws will greatly hinder my success at my job, causing me to lose much needed income. I strongly oppose the National Do Not Call List and restrictions on Predictive Dials and I support Teleperformance USA and

the American Telemarketing Association propose
modifications to the FTC rules.

Thank you for your full consideration on this topic,

Amber Van Ruden

Amber Van Ruden

1017 Rogers St.
Stratford, IL 61364